



East Coast
Guardians

East Coast Guardians
29 Garfield Road, Scarborough,
North Yorkshire, YO12 7LJ
+44 (0)7399 524973
info@eastcoastguardians.co.uk
www.eastcoastguardians.co.uk

PARENT HANDBOOK

Welcome to East Coast Guardians (ECG)

A member of ECG will always be on hand to help you and your child when at school, travelling or with a host family.

WHAT WE DO

- 24/7 Support and care for your child
- Emergency placement with a host family (within the local area)
- Booking of transportation to and from the airport with the school
- Visiting the students soon after they arrive to ensure they are settled
- Regular contact with boarding house staff
- Host family availability over school holidays (additional cost applied)

HOST FAMILIES

We have many friendly host families who welcome students into their homes for half terms, longer holidays and exeat. You will be treated as part of the family and learn all about British life.

Designated Safeguarding Lead: **Charlotte Coles**
Deputy Designated Safeguarding Lead: **Phil Coles**

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They provide **accommodation, three meals per day, laundry and care** when your child is not in their boarding house.
Our families live in the **Scarborough** area.

You child will usually have your own room unless they prefer to share with a friend. Some host families will have more than one student staying at the same time.

Some families have their own children at home, whilst the children of other families have grown up and moved out.
Some families also have **pets like cats and dogs**, but all will be friendly and have been assessed by us for safety.

All families will have **WiFi** so connecting to the internet will be no problem.

You can expect our families to care for your child as they would their own. We are your first contact if there is anything you would like to discuss while your child is staying with a host family.

WHEN YOUR CHILD IS WITH A HOST FAMILY NEITHER THE HOST FAMILY NOR EAST COAST GUARDIANS ARE LIABLE FOR THE CONDUCT OF YOUR CHILD. YOU ARE RESPONSIBLE FOR ANY COSTS INCURRED DUE TO THEIR BEHAVIOUR.

MORE OF WHAT WE OFFER

SCHOOL

Your child will spend most of their time at school and in their boarding house. During this time, they are the responsibility of school and house staff.

If your child is **suspended for any reason or has an illness or virus** that means they must not stay in their boarding house, East Coast Guardian`s will be contacted and arrange for your child to stay with a host family. You will be informed of all arrangements either by us or their school.

ANTIBULLYING

Bullying can take on many different forms, from stealing and physical violence to teasing and ignoring people.

Cyberbullying might mean sending unkind messages and posting, commenting on or liking nasty photos, videos or posts about you online.

Bullying of any kind is never acceptable. If you experience anything like this, **please speak to us or your houseparent's**. Keeping serious matters like these to yourself is never a good idea.



PREVENT AND ANTIRADICALISATION

It is important to protect yourself against extremism, which is violence carried out because of radical views. Extremists may try to drive a wedge between you and your friends and family. To stay safe, do not engage with any strangers on the internet and take care not to visit any websites or online groups that have links to extremism.

If you have any concerns or fear you may have been approached in this nature, please speak to us or your houseparent`s, or go straight to our Prevent contact:

Mrs Charlotte Coles

Director

+44 (0) 7399 524 973

WE ARE HERE TO ASSIST YOU HAVING A SAFE AND ENJOYABLE EXPERIENCE

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